

## Sample Page 2

The second page of your Medicare Easy Pay Premium Statement includes clear information to help answer questions you may have about your statement and your Medicare premium payments.

**For specific billing questions,** call 1-800-MEDICARE (1-800-633-4227). TTY users call 1-877-486-2048.

**To view a sample statement online,** go to [Medicare.gov](https://www.Medicare.gov) and search for “Medicare Easy Pay Statement.”

### Medicare Easy Pay Deduction And Limits

Your first Medicare Easy Pay deduction can include up to 3 months of premiums.

**After your first Easy Pay deduction** CMS will never deduct more than 1 month's premium + \$10.

**If you owe more than 1 month's premium + \$10.00,** you'll get a Medicare Premium Bill (form CMS-500) instead of a Medicare Easy Pay Statement. If you get a bill, you can pay online or by mail. See “Other Ways To Pay” below.

**If you owe less than \$10,** payment will not be deducted until the following month. Your account will remain in good standing until the next scheduled Easy Pay deduction.

### If Your Premium Amount Changes

If your premium amount changes, you'll get a letter letting you know the new amount before your Medicare premium payment is deducted. You don't need to do anything—the new premium amount will automatically be deducted from your bank account.

### Questions About Your Statement?

**For specific billing questions,** call 1-800-MEDICARE (1-800-633-4227). TTY users call 1-877-486-2048. Or, write to Medicare Contact Center Operations, PO Box 1270, Lawrence, KS 66044. **Don't send your payment here.**

### Other Ways To Pay

**Medicare.gov** is the quickest way to pay online. Make a one-time payment with a credit card or debit card with the Visa/Mastercard/American Express/Discover logo or from a checking or savings account. You can create a secure Medicare account and make a payment the same day. Payment should be posted within 3–5 business days. No Medicare fees apply.

**Online Bill Pay** lets you set up one-time or recurring payments directly from a checking or savings account. Contact your bank to enroll in their Online Bill Pay service.

**Pay by check or money order** using the coupon on the Medicare Premium Bill (CMS-500). As a Medicare Easy Pay customer, you'll get a Premium Bill only if your Medicare Easy Pay deduction is declined.

Call 1-800-MEDICARE for more information on ways to pay your bill. TTY users call 1-877-486-2048. **Phone payments are not accepted.**

### Change Or Stop Medicare Easy Pay

It can take up to 8 weeks to change or stop Easy Pay deductions. To change or stop Easy Pay, log into your secure Medicare account at [Medicare.gov](https://www.Medicare.gov) and select “My Premiums” from the top menu. You can also fill out and mail another Authorization Agreement for Pre-authorized Payments (SF-5510 form). Call 1-800-MEDICARE (1-800-633-4227) to request the form by mail. TTY users call 1-877-486-2048.

### Get Help Paying Your Medicare Costs

If you need help paying your Medicare costs, contact your State Medical Assistance Office (Medicaid) to see if you qualify for a Medicare Savings Program. To learn more, go to [Medicare.gov/medicare-savings-programs](https://www.Medicare.gov/medicare-savings-programs). You can also contact your State Health Insurance Assistance Program (SHIP). Visit [Medicare.gov/talk-to-someone](https://www.Medicare.gov/talk-to-someone) for the phone number of the SHIP in your state.

### About IRMAA

IRMAA is an **Income-Related Monthly Adjustment Amount** that some people must pay for Part B and Part D coverage because they have a higher income. If you owe IRMAA for Part B or D, you'll see this cost in the “Summary Of Charges.”

IRMAA costs can change. For questions about your Part B or Part D-IRMAA amount, or if you think your IRMAA amount is too high, call Social Security at 1-800-772-1213. TTY users call 1-800-325-0778.

### What Happens If I Don't Pay?

If you don't pay your Part A or Part B premium and any IRMAA amounts, **you will lose coverage**, and you must still pay the total premium amounts you owe.

To reapply for Medicare later, you may have to wait to enroll. You may also have to pay a higher monthly premium amount for Part A as well as a lifetime late enrollment penalty for Part B and Part D.

### Need An Accessible Format?

You have the right to get Medicare information in an accessible format, like large print, Braille, or audio. You also have the right to file a complaint if you feel you've been discriminated against. Visit [Medicare.gov/about-us/accessibility-nondiscrimination-notice](https://www.Medicare.gov/about-us/accessibility-nondiscrimination-notice), or call 1-800-MEDICARE (1-800-633-4227) for more information. TTY users can call 1-877-486-2048.

**For information on how to change your name, address, or report a death,** visit [ssa.gov](https://www.ssa.gov) or contact Social Security at 1-800-772-1213. TTY users can call 1-800-325-0778.



# Understanding Your Medicare Easy Pay Premium Statement (CMS-20143)



CMS-20143 (04/24)  
DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

# Medicare Easy Pay Premium Statement

E4955-DEB-0112589-T01997 \*\*\*\*\*ALL FOR AADC 212  
CHARLIE MEDICARE  
123 EXAMPLE STREET  
APARTMENT A  
ANYTOWN, USA 12345-6789

## 1 THIS IS NOT A BILL

Thank you for choosing Medicare Easy Pay. Your premium payment will be deducted on the 20th of the month (or the next business day).



Statement Date	09/27/2021
2 Your Medicare Number	2CG5BJ6KS70
3 Last Payment Received	\$678.90 on 09/20/2021
4 Current Deduction Amount	\$678.90

## 5 Summary Of Charges

Coverage Periods	6 Part A (Hospital Insurance)	+ Part B (Medical Insurance)	+ Part B IRMAA	+ Part D IRMAA	= Total Amount
Current Premium Due 11/01/2021 – 11/30/2021	\$471.00	\$148.50	\$59.40	\$0	\$678.90
<b>Total Amount To Be Deducted This Month:</b>					<b>\$678.90</b>

### Make Sure There Are Funds In Your Account

- Deductions occur on the 20th of each month (or the next business day if the 20th falls on a weekend or holiday).
- Deductions will appear on your bank statement as an Automated Clearinghouse (ACH) transaction.
- If your payment is declined, you'll get a notification letter and a Medicare Premium Bill (CMS-500) the following month instead of a Medicare Easy Pay Statement. At that time, you must pay your Medicare Premium Bill in full using another payment method (see back).
- When a payment is declined, Easy Pay deductions are interrupted. You must pay the full amount due to resume Easy Pay deductions for the next month.

### 8 Prevent Overpayment

- Your Easy Pay premium payment will be deducted from your bank account on the 20th of every month.
- If you pay your premium by another method at any time during the month, this will result in an overpayment. Your regular premium amount will still be deducted.
- Any overpayment will be applied to the next month's premium payment.

# Understanding Your Medicare Easy Pay Premium Statement (CMS-20143)

- 1 THIS IS NOT A BILL:** Since you're enrolled in Easy Pay, you get a Medicare Easy Pay Premium Statement each month instead of a bill.
- 2 Your Medicare Number:** This is the unique personal number associated with your Medicare benefits. You'll need this number whenever you call or write to Medicare about your bill, claims or coverage.
- 3 Last Payment Received:** This is the date and payment amount we last received from you.
- 4 Current Deduction Amount:** This total indicates how much will be deducted from your bank account on the 20th of each month (or the next business day if the 20th falls on a weekend or holiday).
- 5 Summary Of Charges:** This table shows the current amount due and coverage periods for the insurance you have and any Part B Income Related Monthly Adjustment Amount (IRMAA) or Part D IRMAA amounts that may apply to you.  
**Note:** May also include Part B late enrollment penalty amounts if they apply to you.
- 6 Part A And Part B Coverage:** Some people with Medicare owe premium payments for Hospital Insurance (Part A) only or Medical Insurance (Part B) only.  
**Note:** You may owe more than the standard Part B premium if you enrolled late; disenrolled from Medicare and later reenrolled; and/or you have a higher yearly income that makes you owe a Part B IRMAA. IRMAA is determined by Social Security.
- 7 Part D Income Related Monthly Adjustment Amount (IRMAA):** This is an amount some people may pay in addition to the Part D premium as determined by Social Security.  
**Note:** This isn't your Part D premium. If you have Part D, your Part D plan bills you separately for your premium amount.
- 8 Prevent Overpayment:** Your Easy Pay premium payment will be deducted on the 20th of every month, even if you pay by another method during that month. If this happens, any overpayment amount will be applied to the next month's premium payment.