

Prior Authorization for Certain Types of Power Wheelchairs

Medicare requires you to get approval first (also known as "prior authorization") for certain types of power wheelchairs. Your Medicare coverage and benefits won't change, and you shouldn't experience delays getting the items you need.

What happens if I need prior authorization?

Your power wheelchair supplier will send a prior authorization request and required documents to Medicare for approval before delivering the power wheelchair. Medicare will review the information to make sure you're eligible and meet all requirements for the item.

Power wheelchairs that require prior authorization

Starting September 1, 2018, these power wheelchairs require "prior authorization" before Medicare will pay for them:

Power wheelchair (sling/solid seat/back)				
Model	Group	Type	Weight capacity (up to and including pounds)	
K0813	1 standard	Sling/solid seat and back	300	
K0815	1 standard	Sling/solid seat and back	300	
K0820	2 standard	Sling/solid seat/back	300	
K0822	2 standard	Sling/solid seat/back	300	
K0824	2 heavy duty	Sling/solid seat/back	301 to 450	
K0826	2 very heavy duty	Sling/solid seat/back	451 to 600	
K0828	2 extra heavy duty	Sling/solid seat/back	601 or more	
K0835	2 standard	Sling/solid seat/back	300	
K0837	2 heavy duty	Sling/solid seat/back	301 to 450	
K0839	2 very heavy duty	Sling/solid seat/back	451 to 600	
K0840	2 extra heavy duty	Sling/solid seat/back	601 or more	
K0841	2 standard	Sling/solid seat/back	300	
K0843	2 heavy duty	Sling/solid seat/ back	301 to 450	
K0848	3 standard	Sling/solid seat/back	300	
K0850	3 heavy duty	Sling/solid seat/back	301 to 450	
K0852	3 very heavy duty	Sling/solid seat/back	451 to 600	
K0854	3 extra heavy duty	Sling/solid seat/back	601 or more	
K0856	3 standard	Sling/solid seat/back	300	
K0861	3 standard	Sling/solid seat/back	300	

Power wheelchairs that require prior authorization (continued)

Power wheelchair (captains chair)				
Model	Group	Туре	Weight capacity (up to and including pounds)	
K0814	1 standard	Portable	300	
K0816	1 standard	Not portable	300	
K0821	2 standard	Portable	300	
K0823	2 standard	Not portable	300	
K0825	2 heavy duty	Not portable	301 to 450	
K0827	2 very heavy duty	Not portable	451 to 600	
K0829	2 extra heavy duty	Not portable	601 or more	
K0836	2 standard	Not portable	300	
K0838	2 heavy duty	Not portable	301 to 450	
K0842	2 standard	Not portable	300	
K0849	3 standard	Not portable	300	
K0851	3 heavy duty	Not portable	301 to 450	
K0853	3 very heavy duty	Not portable	451 to 600	
K0855	3 extra heavy duty	Not portable	601 or more	

For more information on power mobility devices visit Medicare.gov/coverage/manual-wheelchairs-and-power-mobility-devices.

What do I need to do?

You don't need to do anything. If your doctor or other health care provider prescribes one of the wheelchairs listed above, in most cases your power wheelchair supplier will send a prior authorization request and required documents to Medicare for you. You can choose to send the prior authorization request yourself if you get the required documents from your power wheelchair supplier and doctor.

How will I know if the prior authorization request is approved?

Medicare will send a decision letter to your power wheelchair supplier. You may contact your power wheelchair supplier about the decision and ask for a decision letter, or call 1-800-MEDICARE (1-800-633-4227). TTY users can call 1-877-486-2048. Also, your power wheelchair supplier may send you a decision letter.

Why was my request denied?

Your prior authorization request may be denied if:

- Medicare finds you don't medically require a power wheelchair
- Medicare doesn't get all the information needed to make a decision

If more information is needed, your DME supplier may resubmit your authorization request.

Where can I get more information?

For more information, visit Medicare.gov or call 1-800-MEDICARE (1-800-633-4227). TTY users can call 1-877-486-2048.

If you want to report possible fraud, visit Medicare.gov/forms-help-and-resources/report-fraud-and-abuse/report-fraud/reporting-fraud.html, or call 1-800-MEDICARE.

You have the right to get Medicare information in an accessible format, like large print, Braille, or audio. You also have the right to file a complaint if you feel you've been discriminated against. Visit Cms.gov/about-cms/agency-Information/aboutwebsite/cmsnondiscriminationnotice.html, or call 1-800-MEDICARE (1-800-633-4227) for more information. TTY users can call 1-877-486-2048.

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